# **Shared Care** Communities in Action



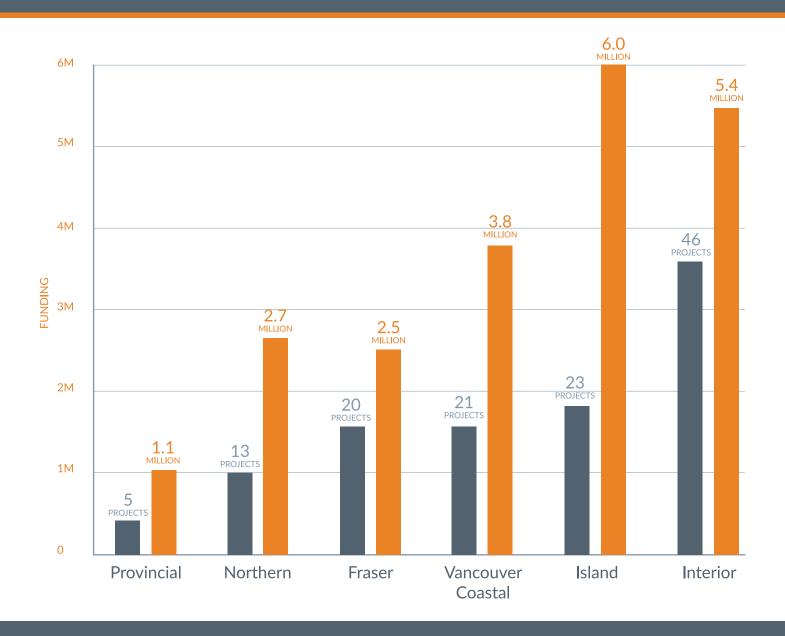




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### PiC/TiC Projects by Region



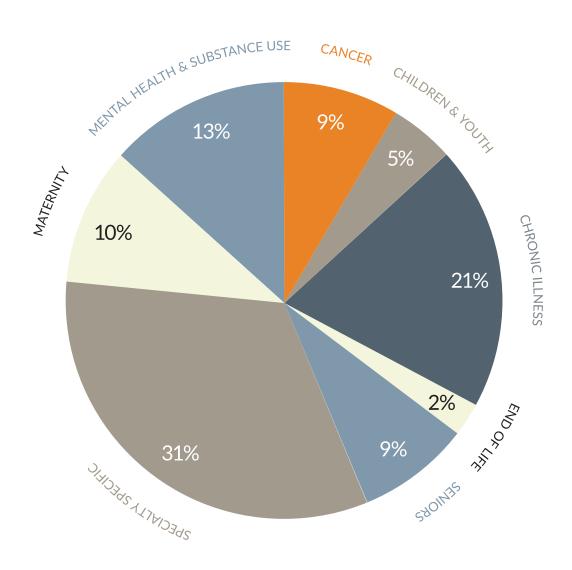
Of the total 232 Shared Care projects since 2011, 58% of them were supported through the Partners in Care/Transitions in Care (PiC/TiC) initiative.

58%

Considering the number of projects alone however, can be misleading. When we look at the funding investment in Partners in Care/Transitions in Care initiatives, the proportions are much more balanced. This is because some regions have a smaller number of large projects – while others have larger numbers of small projects. One size definitely doesn't fit all!

In total, since 2011, Shared Care has invested almost \$22 Million in 128 individual projects as part of the PiC/TiC initiative.

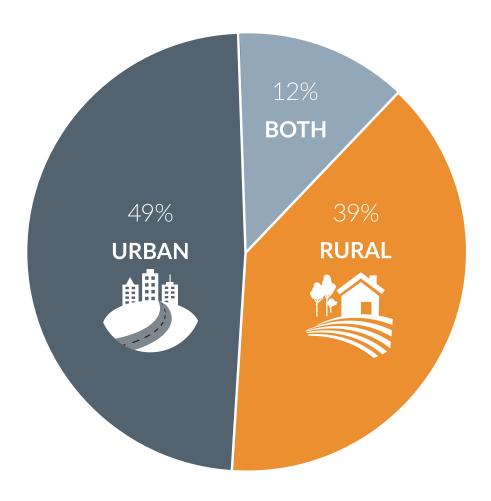
#### PiC/TiC Projects by Population



There is such a wide range of activity in the Partners in Care/Transitions in Care initiative that it can be challenging to classify it for presentation. However, it is interesting to see how significantly the various activities align with the provincial health system priorities.

Additionally, not surprisingly for Shared Care, we see that almost half of the projects focus on opportunities to improve patient care and collaborative practice between family physicians and specific specialist areas. The breakdown of the 'Specialty Specific' area projects are as follows: Anesthesia 1; Community & Rural Specialists of Internal Medicine 5; Dermatology 1; Emergency Medicine 6; Gastroenterology 3; General Surgery 4; Hospital Medicine 7; Orthopedics 9; Radiology 4.

### Rural vs Urban Projects



**Interestingly** – although the population is largely centred on the urban areas – the level of Shared Care activity is quite evenly balanced between urban and rural communities.



There is a slightly stronger emphasis on telehealth access to care and services for mental health and substance use and maternity in rural communities, but overall there is a great deal of commonality in the interests of rural and urban communities. The particular challenges remain unique to each community.

# FRASER HEALTH AUTHORITY PROJECTS (FHA)

Shared Care Liaison: Gary Sveinson



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Abbotsford Cervical Cancer	Bring FPs, Specialists, Fraser Health, BC Cancer Agency, key community organizations and patients together to develop culturally appropriate communication and clinical pathways for cervical cancer screening	In progress	Abbotsford Division	Cancer, General Population	Obstetrics & Gynecology	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
FNW- Pediatrics	Working with the Youth Transition Shared Care team to improve referrals from GPs to SPs	Complete	Fraser Northwest Division	Child and Youth	Pediatrics	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
SND- RELAY Project: Nephrology	Identification and addressing of gaps at clear points in the patient's CKD journey (e.g. pre-transplant, post-transplant, palliative); patient education with a focus on the southeast asian population	Complete	Surrey/North Delta Division	Chronic Illness	Nephrology	Edoye Porbeni eporbeni@ divisionsbc.ca
Delta: Chronic Disease Management in Assisted Living and Independent Living Facilities	Reduce the amount of ER transfers and the comfort in discharge for frail seniors	In progress	Delta Division	Chronic Illness, End of Life, Frail Seniors	Geriatric Medicine	Geri McGrath gmcgrath@ divisionsbc.ca
RM- Chronic Pain Management & Opioid Dependency	Residents of Maple Ridge and Pitt Meadows were unable to get the support they needed to obtain prescriptions for pain management from their physicians and family physicians feel limited in their ability to care of patients experiencing addictions	In progress	Ridge Meadows Division	General Population	Addictions Medicine	Tracy Miyashita tmiyashita@ divisionsbc.ca
RM- Improving Access to Addictions Support in the Primary Care Setting	Residents of Maple Ridge and Pitt Meadows were unable to get the support they needed to obtain prescriptions for pain management from their physicians and as a result, were seeking help from local political leaders	In progress	Ridge Meadows Division	General Population	Addictions Medicine	Tracy Miyashita tmiyashita@ divisionsbc.ca
FNW- ERAS	Enhanced Recovery After Surgery (ERAS) pathway by engaging family physicians in the optimization of ERAS surgical patients through select pre-operative interventions for colorectal cancer	In progress	Fraser Northwest Division	General Population	Anesthesia	Leslie Rodgers leslie.rodgers@ fnwdivision.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
FNW- Discharge Planning & Communications	This project involved Eagle Ridge Hospital and a trial ward at Royal Columbian notifying GPs by fax when a patient is admitted to ward. Fax notification is attempted with every physician, regardless of location	Complete	Fraser Northwest Division	General Population	Emergency Medicine	
RM- Acute Care Transitions	Improve communication between FPs, Hospitalists and ED physicians, improve patient outcomes and provider experience, reduce duplication of diagnostic tests and improve efficiencies by streamlining processes and providing collaborative care	Complete	Ridge Meadows Division	General Population	Emergency Medicine	Tracy Miyashita tmiyashita@ divisionsbc.ca
FNW- GI	Development of referral acknowledgement, guidelines for determining level of urgency and information to include with referrals and "red flags, clinical pearls and workups" for specific conditions that are easily accessible on the Pathways web site	Complete	Fraser Northwest Division	General Population	Gastro- enterology	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
WRSS- Hospitalists - GP communication admission to discharge	There is a lack of communication between the hospitalist and GP to detail any workups or services provided, potentially leading to the duplication of services. Collaborative planning between the hospitalist and GP lacks support	In progress	White Rock South Surrey Division	General Population	Hospital Medicine	Cary Sheppard csheppard@ wrssdivision.ca
FNW- Advanced Care Planning	Development of a community based strategy to improve the understanding, take-up and implementation of Advanced Care Planning	Complete	Fraser Northwest Division	General Population	Hospital Medicine	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
WRSS- MOU	Bring SPs (including hospitalists and emergency physicians) and FPs together to identify realistic areas of improvement for communication and to identify the next steps	Complete	White Rock South Surrey Division	General Population	Hospital Medicine	Cary Sheppard csheppard@ wrssdivision.ca
SND- RACE	Expansion of RACE to the Surrey North Delta region; testing of new technology	Complete	Surrey/North Delta Division	General Population	Nephrology	Edoye Porbeni eporbeni@ divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
SND- Neuropathways Improving Access, Capacity and Communications (EOI)	Improving patient wait times from in excess of 27.6 weeks (nearly seven months) to under 10 weeks	In progress	Surrey/North Delta Division	General Population	Neurology	Edoye Porbeni eporbeni@ divisionsbc.ca
Abbotsford: MOU	Develop alternatives to a PAP clinic and determine ways to educate the South Asian population about the risks of not having PAP screening completed on a regular basis	Complete	Abbotsford Division	General Population	Obstetrics & Gynecology	Danielle Edwards dedwards@ divisionsbc.ca
FNW- Orthopedic	GPs & SPs working together to identify criteria/processes for urgent and non urgent referrals, guidelines for conservative management of non-surgical orthopedic conditions, posting of orthopedic resources for GPs and patients on Pathways website	Complete	Fraser Northwest Division	General Population	Ortho- pedics	Leslie Rodgers leslie. rodgers@fnwdivision.ca
Delta: MOU	MOU was initiated to determine if there was viability for Richmond Orthopedic surgeons (VCHA) to work within the Delta Hospital (FHA) to solve patient issues closer to home	Complete	Delta Division	General Population	Ortho- pedics	
Langley- Youth to Adult Mental Health Substance Use (EOI)	Coordinated care between families, patients, service providers, GPs and specialists to improve the health and quality of care for the transition from youth to adult will be the focus	In progress	Langley Division	General Population, Mental Health	Psychiatry	Barb Stack barb.stack@ldfp.org
Chilliwack: Radiology	The division is proposing to bring FPs, specialists, radiologists and Health Authority staff together to review the current referral process, identify opportunities for QI and collaboratively develop and implement an improved referral process	In progress	Chilliwack Division	General Population	Radiology	Tracy Miyashita tmiyashita@ divisionsbc.ca
FNW- Improving the Patient Journey for Respirology Patients (EOI)	The current journey for respirology patients in the Fraser Northwest area is fragmented, confusing and inefficient. Lack of timely access to care delays diagnosis and critical treatment, which for many patients means poorer health outcomes	In progress	Fraser Northwest Division	General Population	Respiratory Medicine	Leslie Rodgers leslie.rodgers@ fnwdivision.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
FNW- Rheumatology	Developing criteria for urgent vs. non-urgent referrals, embedding referral acknowledgement into the Specialists' EMR, developing materials for Improving Referrals, e.g. work-ups for specific conditions, and Red Flags	Complete	Fraser Northwest Division	General Population	Rheuma- tology	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
Abbotsford Transgender EOI	Developing a clear and consistent patient care pathway for Abbotsford (and Fraser region) residents seeking transgender-specific health care services	In progress	Abbotsford Division	General Population	Trans- gendered Health	Danielle Edwards dedwards@ divisionsbc.ca
Abbotsford Maternity Care	Project is to bring FPs, Specialists, Fraser Health, community organizations and patients together to address gaps in communication and awareness around maternity care and services in Abbotsford and Mission	In progress	Abbotsford Division	Maternity	Obstetrics & Gynecology	Danielle Edwards dedwards@ divisionsbc.ca
SND- Mental Health (Anchor)	Improved communication and referral process to mental health	Complete	Surrey/North Delta Division	Mental Health & Substance Use	Psychiatry	Edoye Porbeni eporbeni@ divisionsbc.ca
FNW- Psych/ Mental Health	This project goal was to improve the flow of communication from Mental Health Centres to GP offices, improve quality of referral requests to MCHs from GPs, development of Rapid Access clinics in New Westminster and the Tri Cities	Complete	Fraser Northwest Division	Mental Health & Substance Use, General Population	Psychiatry	Leslie Rodgers leslie.rodgers@ fnwdivision.ca
RM- Frail Elderly Initiative (EOI)	Improve Care of Homebound and frail patients through Innovative Approaches	In progress	Ridge Meadows Division	Seniors	Geriatric Medicine	Tracy Miyashita tmiyashita@ divisionsbc.ca
RM- Collaborative Care Model for disadvantaged seniors	Improve access to and awareness of community supports by developing a collaborative care model for disadvantaged seniors that involves GP's, SP's, NP's and home/community supports	In progress	Ridge Meadows Division	Seniors	Hospital Medicine	Tracy Miyashita tmiyashita@ divisionsbc.ca

### INTERIOR HEALTH AUTHORITY PROJECTS (IHA)

Shared Care Liaison: Robin Watt



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
SOS- Palliative - Oncology: information flow systems	The palliative care program in Penticton includes many patients who are also undergoing active oncology treatment. Communication improvements between palliative and oncology staff and GPs improve patient care and reduce duplication of services	Complete	South Okanagan Similkameen Division	Cancer, End of Life	Hema- tology & Oncology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
TR- Endocrinology	With the prevalence of diabetes rising, lack of specialty services, long wait lists, and lack of specialty knowledge impacts patient care. The goal is to support GPs, SPs, AHCPs, patients and families by increasing access to Endocrinology services	Complete	Thompson Region Division	Child and Youth, Chronic Illness	Endo- crinology & Metabolism	Laura Becotte Ibecotte@ divisionsbc.ca
KB- Regional Diabetes phase 3	Collaborate with Interior Health to increase referrals to a new GP/SP Shared Care model in Trail, and work to develop a model to optimize care transitions for paediatric patients entering adult diabetes care	Complete	Kootenay Boundary Division	Child and Youth, Diabetes	Internal Medicine	Rachel Schmidt rschmidt@divisionsbc.ca
SOS- ON TRAC Youth Transitions	Supporting youth with chronic complex health conditions and disabilities as they transition from pediatric care at BC Children's Hospital to adult care in their community	Complete	South Okanagan Similkameen Division	Child and Youth	Pediatrics	Kathleen Jagger kathleen.jagger@ sosdivision.ca
KB- Cardiac patient repatriation	Improve communication between tertiary cardiac services in Kelowna, KB hospital and community physicians. Provide opportunities for skill development, to support physicians to manage care in community when appropriate	Complete	Kootenay Boundary Division	Chronic Illness, General Population	Cardiology	Mona Mattei mmattei@divisionsbc.ca
KB- Diabetes internal medicine	Initial phase of diabetes project, as part of the original PiC funding provided to KB. General objective is to improve relationships and collaboration between primary care and internal medicine	Complete	Kootenay Boundary Division	Chronic Illness, Diabetes	Community & Rural Specialists of Internal Medicine	Rachel Schmidt rschmidt@divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
KB- Regional diabetes (phase 2 of Internal Medicine)	Develop materials, tools and resources to address variations in diabetes care across communities. Develop and deliver region-wide CME event for physicians	Complete	Kootenay Boundary Division	Chronic Illness, Diabetes	Internal Medicine	Rachel Schmidt rschmidt@divisionsbc.ca
SOS- Shared Care: renal role clarification SP   GP	Clarifying the roles of providers, including GPs, SPs and others at the Renal Clinic	Complete	South Okanagan Similkameen Division	Chronic Illness	Nephrology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
TR- Chronic Pain Interdisciplinary Community Service Model (EOI)	Bring a multi-disciplinary team together to map out the process, share information, develop policies, and identify and communicate expanded specialist services with regards to including chronic pain services at the Kamloops Primary Care Clinic	In progress	Thompson Region Division	Chronic Illness, General Population, Mental Health & Substance Use	Pain	Laura Becotte lbecotte@divisionsbc.ca
SOS- Advance Care Planning	Local SPs and GPs are engaging to discuss how to increase the number of patients with an advanced care plan, and the roles and responsibilities of each care provider in initiating and contributing to the ACP	Complete	South Okanagan Similkameen Division	Chronic Illness, End of Life, Seniors	Palliative Medicine	Kathleen Jagger kathleen.jagger@ sosdivision.ca
SOS- AECOPD Pathway Implementation (Phase 2)	Implementing the AECOPD acute pathway that was developed by an interdisciplinary, with the goal of standardizing best practices in hospital and community	Complete	South Okanagan Similkameen Division	Chronic Illness, Seniors	Respiratory Medicine	Kathleen Jagger kathleen.jagger@sosdi- vision.ca
SOS- AECOPD Transitions Pathway	An interdisciplinary team is focusing on acute exacerbation of COPD (AECOPD) patients in hospital and their optimal transition back to community. An AECOPD acute pathway was developed to standardize best practices in hospital and community	Complete	South Okanagan Similkameen Division	Chronic Illness, Seniors	Respiratory Medicine	Kathleen Jagger kathleen.jagger@ sosdivision.ca
KB: RACE Regional Interior program	With new interest in RACE across Interior communites and IHA support to spread MicrobloggingMD (secure messaging) there is an opportunity to create an Interior-wide RACE program integrated into MBMD	In progress	Kootenay Boundary Division	General Population	Cardiology	Mona Mattei mmattei@divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
KB- Telemedicine	This project seeks to address two main challenges experienced by patients and providers in the KB region: 1) Patient access to wrap around care and SP services, and 2) patient-provider and provider-provider communication	In progress	Kootenay Boundary Division	General Population	Community & Rural Specialists of Internal Medicine	Mona Mattei mmattei@divisionsbc.ca
SOS- Telemedicine Phase 2	To explore the use of telemedicine for appropriate follow-up specialist appointments to improve rural patient access to specialist care, and to support Princeton physicians in providing optimal care	In progress	South Okanagan Similkameen Division	General Population	Derma- tology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
CIRD - ER Streaming at Cariboo Memorial Hospital - Improving Connections to the PMH (EOI)	Explore possible solutions that will improve experience of care (for patients and providers) at the ER ,and reduce wait times for patients and reduce unnecessary work for staff	In progress	Central Interior Rural Division	General Population, Rural	Emergency Medicine	Jill Zimonck Jzimonick@ divisions.bc.ca
COK- Communication Pathways for Admission & Discharge of Patients	Lack of coordinated communication between physicians transferring patients in and out of KGH, including KGH ED	Complete	Central Okanagan Division	General Population	Emergency Medicine	Leslie Godwin Igodwin@divisionsbc.ca
EK- Emergency Department transitions	Part of the EK original PiC funding, this project was not clearly defined but set out to improve relationships between ED and community physicians in collaborative management of patients through admission and discharge	Complete	East Kootenay Division	General Population	Emergency Medicine	Nancy Rainey nrainey@divisionsbc.ca
SOS- Emergency Department Transitions	Ensuring patients presenting at the ER are connected to the right care, with the right provider, at the right time, with the right information, respecting pressures on other providers	Complete	South Okanagan Similkameen Division	General Population	Emergency Medicine	Kathleen Jagger kathleen.jagger@ sosdivision.ca
COK- Gastroenterology	Improving communication between GPs and SPs, in collaboration with KGH, with the goal of reducing wait time for patients referred for GI consultations or procedures	Complete	Central Okanagan Division	General Population	Gastro- enterology	Leslie Godwin Igodwin@divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
KB- General Surgery	In the absence of CHARD, develop local directory; part of original funding for PiC received by KB	Complete	Kootenay Boundary Division	General Population	General Surgery	Mona Mattei mmattei@divisionsbc.ca
UBC: Rural surgical services - UBC and Interior Region (EOI)	The goal is to create opportunities for interprofessional dialogue about the best way to meet the surgical needs of rural residents in BC, based on a rural surgical model developed in Australia (GPs performing surgery)	Complete	University of British Columbia	General Population	General Surgery	
SOS- Princeton Access to Specialist Care	Improving and sustaining access to specialist care in the Princeton area, and supporting Princeton GPs by developing, implementing and testing outreach clinics, and providing GPs and SPs with education and relationship-building opportunities	Complete	South Okanagan Similkameen Division	General Population, Rural	Nephrology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
SOS- Telemedicine	Improve rural patient access to Penticton specialist care and support rural physicians in providing optimal care by exploring use of telemedicine to replace follow-up specialist appointments, as appropriate	Complete	South Okanagan Similkameen Division	General Population, Maternity	Obstetrics & Gynecology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
EK- Rural collaborative	The first phase in a new model of rural collaboration between rural GPs and SPs. The aim will be to standardize care for orthopedic injuries in the East Kootenay among the 5 orthopedic surgeons in Cranbrook, improving capacity within primary care	Complete	East Kootenay Division	General Population	Ortho- pedics	Nancy Rainey nrainey@divisionsbc.ca
KB- Orthopedic referral process	Engaging GPs and Orthos in the development of an acute referral form to the outpatient cast clinic and a referral acknowledgment form, with the goal of reducing wait times	Complete	Kootenay Boundary Division	General Population, Rural	Ortho- pedics	Mona Mattei mmattei@divisionsbc.ca
COK- Psychiatry	Building GP-Psychiatry collaboration to improve timely access to assessments, reduce uncertainty about who is accepting patients and inconsistent communication between psychiatrists and GPs	Complete	Central Okanagan Division	General Population, Mental Health & Substance Use	Psychiatry	Leslie Godwin Igodwin@ divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
KB- Psychiatry	Implementing RACE, starting with with psychiatry, to enable better patient care throughout the KB region by providing the opportunity for local GPs, NPs and SPs to connect with psychiatrists for advice on specific cases	Complete	Kootenay Boundary Division	General Population, Mental Health & Substance Use	Psychiatry	Mona Mattei mmattei@divisionsbc.ca
TR- Breast Health	In collaboration with IH, create a centralized clinic for Breast Health at Royal Inland Hospital (RIH) to reduce wait times for physician consultation and diagnostic imaging to improve survival outcomes for patients	In progress	Thompson Region Division	General Population, Cancer	Radiology	Monique Walsh mwalsh@divisionsbc.ca
COK- Radiology (medical imaging)	Improve referral and ordering patterns for diagnostic imaging, in order to tackle concerns expressed by GP with regards to inefficiency of communications with urgent radiology referrals related to ultrasounds and CT scans	Complete	Central Okanagan Division	General Population	Radiology	Leslie Godwin Igodwin@divisionsbc.ca
KB- Radiology	Improving access to radiology services, particularly for colonoscopy	Complete	Kootenay Boundary Division	General Population	Radiology	Mona Mattei mmattei@divisionsbc.ca
KB- GPSP Consults - Exploring Change Management in terms of PMH (EOI)	Co-create a shared need and clear vision for the PMH, which will provide new opportunities for physicians in KB to discuss and analyze how their relationships with one another impact patient care and mobilize them to make changes	In progress	Kootenay Boundary Division	General Population	Specialists	Rachel Schmidt rschmidt@divisionsbc.ca
KB- Peri-natal mental health	A coordinated multi-sector reproductive mental health network in the KB region will ensure engagement and improve timely access to critical supports for new mothers suffering from intra- and post-partum anxiety and depression	In progress	Kootenay Boundary Division	Maternity	Obstetrics & Gynecology	Mona Mattei mmattei@divisionsbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
SOS- Primary Maternity Care Phase 2	Collaboratively developing a future model of maternity care that is sustainable, keeps all 3 provider groups practicing, clarifies expectations, provides appropriate care and continuity of care, and supports patient choice and education	In progress	South Okanagan Similkameen Division	Maternity	Obstetrics & Gynecology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
COK- Maternity and Child	This project aims to improve patient care by strengthening relationships between physician groups, co-developing standards of practice, and applying best practices for the approximately 1,600 deliveries per year at the Kelowna General Hospital	Complete	Central Okanagan Division	Maternity	Obstetrics & Gynecology	Leslie Godwin Igodwin@divisionsbc.ca
EK- Maternity	Identify opportunities to improve collaboration between GPs and SPs for maternity patients - especially for outlying community GPs needing to connect with Cranbrookbased SPs	Complete	East Kootenay Division	Maternity	Obstetrics & Gynecology	Nancy Rainey nrainey@divisionsbc.ca
KB- Maternity/Child	Pregnant women in the Kootenays are challenged by safety issues, high costs and long distances of travel. Improving coordination between GPs and SPs will increase access to timely specialty care, reducing risk and poor health outcomes	Complete	Kootenay Boundary Division	Maternity	Obstetrics & Gynecology	Mona Mattei mmattei@divisionsbc.ca
SOS- Primary Maternity Care	Bringing together primary maternity care providers to collaboratively develop sustainable models of care	Complete	South Okanagan Similkameen Division	Maternity	Obstetrics & Gynecology	Kathleen Jagger kathleen.jagger@ sosdivision.ca
EK- Psychiatry	Engage SPs and GPs to identify opportunities to improve MHSU care for patients. Link with Kootenay Boundary for potential spread strategies	Complete	East Kootenay Division	Mental Health & Substance Use	Psychiatry	Nancy Rainey nrainey@divisionsbc.ca
SOS- Vulnerable Frail Elderly discharge from Emergency	Multi-disciplinary team co-designing an optimized care pathway for the Emergency Department and back to community for vulnerable frail elderly accessing emergency services	In progress	South Okanagan Similkameen Division	Seniors	Geriatric Medicine	Kathleen Jagger kathleen.jagger@ sosdivision.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
TR- Frail Elderly Phase 2 (Access and continuity of care for older adults)	To enhance access and continuity of care for older adults with chronic comorbidities by improving methods of team-based communication and knowledge exchange between GPs, SPs and other health care providers	In progress	Thompson Region Division	Seniors	Geriatric Medicine	Laura Becotte Ibecotte@divisionsbc.ca
COK- Communication Pathways for Admission & Discharge of Patients - Residential Care/ Polypharmacy	Working to improve challenges between primary care and residential care, related to transfer of patients without an MRP, lack of quality clinical assessments in residential care and poor communication between providers in different care settings	Complete	Central Okanagan Division	Seniors	Geriatric Medicine	Leslie Godwin Igodwin@divisionsbc.ca
TR- Frail Elderly	Improving communication and information transfer between hospital and community through partnership between SPs, hospitalists, GPs, community services, allied professionals, and patients, their families and caregivers	Complete	Thompson Region Division	Seniors	Geriatric Medicine	Laura Becotte Ibecotte@divisionsbc.ca
COK- Geriatric Psychia- try	Increasing access to geriatric psychiatry by building community capacity and improving referral processes. Project scope is limited to psychiatrists/GPs working with MH and IH MH services, with a specific focus on geriatric patients	Complete	Central Okanagan Division	Seniors, Mental Health & Substance Use, Seniors	Geriatric Medicine	Leslie Godwin Igodwin@divisionsbc.ca
KB- Frail Seniors	Address gaps in care for frail seniors, including transitions between settings and communication between Hospitalists, ERPs and GPs, with the goal of keeping the senior at home and improving discharge planning to reduce avoidable readmissions	Complete	Kootenay Boundary Division	Seniors	Hospital Medicine	Rachel Schmidt rschmidt@divisionsbc.ca

### NORTHERN HEALTH AUTHORITY PROJECTS (NHA)

Shared Care Liaison: Robin Watt



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
NPIC- Oncology - Consultation Letters	Written communication from GPs to SPs (referral letters) and from SPs back to GPs (consultation letters) is a critical enabler for better patient care. Work to date has focused on obtaining feedback regarding end of treatment for cancer patients	Complete	University of Northern BC	Cancer	Hema- tology & Oncology	Matt Graveline matt.graveline@unbc.ca
NPIC- Oncology- Cancer Survivorship	Supporting GPs to work with other care providers to ensure seamless transition of cancer patients from active treatment to ongoing follow up	Complete	University of Northern BC	Cancer	Hema- tology & Oncology	Matt Graveline matt.graveline@unbc.ca
NPIC- Northern RACE	Northern RACE (NRACE) enables better patient care throughout Northern BC by providing the opportunity for local GPs, NPs and SPs to connect with SPs for advice on a specific case	In progress	University of Northern BC	General Population	Cardiology	Matt Graveline matt.graveline@unbc.ca
NPIC - CME/CPD - Professional development	This project supports the rest of the NPIC portfolio of projects by seeking CME credits and professional development opportunities which complement all NPIC projects (e.g. Clinical outreach, videoconferencing etc.)	Complete	University of Northern BC	General Population	Community & Rural Specialists of Internal Medicine	Matt Graveline matt.graveline@unbc.ca
NPIC- IMIT - E Shared Care Plans	The Care Plan is designed to enable GPs and other healthcare providers to more effectively and efficiently address the health needs of patients, particularly those with chronic and complex health issues	Complete	University of Northern BC	General Population	Community & Rural Specialists of Internal Medicine	Matt Graveline matt.graveline@unbc.ca
NPIC- Specialist Outreach Visits	Clinical outreach visits support SPs to travel to communities throughout Northern BC to better address patient needs and to connect with GPs locally. Non physicians may also be involved with such visits	Complete	University of Northern BC	General Population, Rural	Community & Rural Specialists of Internal Medicine	Matt Graveline matt.graveline@unbc.ca

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
NPIC- Clinical shared care projects (phase 2)	Building on the work of the clinical shared care pilots, this phase will spread to other specialty areas to implement shared care plans between GPs and SPs (Oncology, gastroenterology, Mental Health, Emergency, COPD, CHF, geriatrics, nephrology)	Complete	University of Northern BC	General Population	Hema- tology & Oncology	Matt Graveline matt.graveline@unbc.ca
Northern Shared Care Psychiatry Collaboration (NSCPC)	The purpose of the project is to operationalize the integrated health service model specifically for those in need of MHSU services, especially where Primary Care and Specialist Services are called to work together in service of the patient	In progress	Prince George Division	General Population, Mental Health	Psychiatry	Olive Godwin ogodwin@divisionsbc.ca
NPIC- Clinical shared care pilots	SPs (psych, COPD) and GPs identify areas of process and infrastructure commonality so that resources can be used wisely. Some activities to be trialed include use of telehealth and development of electronic care plans	Complete	University of Northern BC	General Population	Psychiatry	Matt Graveline matt.graveline@unbc.ca
NPIC- Videoconferencing	Providing visual and verbal links between SPs in larger centers and GPs in the small communities throughout Northern B	Complete	University of Northern BC	General Population	Respiratory Medicine	Matt Graveline matt.graveline@unbc.ca

# VANCOUVER COASTAL HEALTH PROJECTS (VCH)

Shared Care Liaison: **Bethina Abrahams** 



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Timely Access to ADHD Care	Second phase of the initial Shared Care Rapid Access to Psychiatry project undertaken by Dr. Elisabeth Baerg Hall at Langara College. This phase will focus on the spread of the existing ADHD group medical visit model to other student health centres	In progress	Shared Care Central	Child and Youth, Mental Health & Substance Use, Mental Health	Psychiatry	Tracy Miyashita tmiyashita@ divisionsbc.ca
Providence- Cardiology	Spread shared care processes (e.g. referral acknowledgment) into VCh ambulatory clinics  Same contract as Providence-RACE	In progress	Providence Healthcare Society	Chronic Illness	Cardiology	Moe Baloo MBaloo@ providencehealth.bc.ca
Providence Referral & RACE	Establish the RACE line beginning with cardiology and establish referral and referral acknowledgement templates and processes	Complete	Providence Healthcare Society	Chronic Illness	Cardiology	
North Shore-Hos- pitalists	Improvement of communication between hospitalists and community family physicians as patients are admitted and discharged from Lions Gate Hospital	In progress	North Shore Division	Chronic Illness, General Population	Hospital Medicine	Chisato Ito cito@divisionsbc.ca
Providence - BASE EOI - Electronic Advice from Spe- cialists to Primary Care	Developing an e-consult system with three levels of prototypes:  1) Vancouver family physicians and internal medicine  2) Expanding to the Vancouver Coastal region and additional specialties  3) Supporting provincial spread	In progress	Providence Healthcare Society	Chronic Illness	Internal Medicine	
Providence-Complex, Comorbid Chronic Disease Management Strategy	Communication on admission and discharge between internal medicine and family physicians; accurate identification of family physicians; shared care planning	In progress	Providence Healthcare Society	Chronic Illness	Internal Medicine	Margot Wilson mwilson@ providencehealth.bc.ca
Providence - Improving the Interface with Primary Care and General Internal Medicine	Providence - Improving the Interface with Primary Care and General Internal Medicine at St. Paul's Hospital and Vancouver General Hospital	In progress	Providence Healthcare Society	Chronic Illness, Complex Chronic Illness	Internal Medicine	

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Providence - BASE -Electronic Advice from Specialists to Primary Care	Establishing e-consults in the Vancouver Coastal region	In progress	Providence Healthcare Society	Chronic Illness, Complex Chronic Illness, General Population	Internal Medicine	Nico Miraftab NMiraftab@ providencehealth.bc.ca
Changing the Focus from Pain Management to Improving Abilities	Taking a patient population approach to organizing care and self-management support for people living with chronic pain	In progress	Powell River Division	Chronic Illness, General Population, Mental Health & Substance Use	Pain	Christien Kaaij ckaaij@divisionsbc.ca
PR- Palliative Care Services (Improving) - Powell River Phase 2	To enhance palliative care services in Powell River through standardization of approaches and processes, improved coordination of care between physicians and providers, and enhanced knowledge	In progress	Powell River Division	End of Life	Palliative Medicine	Christien Kaaij ckaaij@divisionsbc.ca
PR- Palliative Care Services (Improving)	Establishing a systematic approach to palliative care	Complete	Powell River Division	End of Life	Palliative Medicine	
Providence-RACE	Providing access to specialty telephone advice Same contract as Providence-Cardiology	In progress	Providence Healthcare Society	General Population	Cardiology	Margot Wilson mwilson@providence- health.bc.ca
North Shore- Orthopedics Phase 2	Spread of referral processes and use of the ortho advice line to the Sunshine Coast, Powell River, and the Sea to Sky communities; integration of MSK resources within the North Shore; development of patient education materials	In progress	North Shore Division	General Population	Ortho- pedics	Chisato Ito cito@divisionsbc.ca
North Shore Orthopedics	Improved access to orthopaedics consult through the establishment of a screening process; improved communication and sharing of care between family physicians and orthopaedic surgeons through an ortho advice line and enhanced referral process	Complete	North Shore Division	General Population	Ortho- pedics	

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Richmond- Orthopedic & Rheumatology	Enhanced referral and referral acknowledgment process; enhanced GP/ Specialist engagement; improved access to orthopaedic care; improved alignment of MSK resources	Complete	Richmond Division	General Population	Ortho- pedics	
PR- Chronic Pain (EOI)	To develop and strengthen the local network of allied healthcare workers, community organizations, VCH, the City of Powell River and GPs and Specialists in our community to combat chronic pain, and increase patients' self-management capacity	In progress	Powell River Division	General Population	Pain	
Providence- Urbandoc - Mental Health	Process to schedule psychiatry visits within a family physician's office and to schedule locum coverage	In progress	Providence Healthcare Society	Mental Health & Substance Use	Psychiatry	Margot Wilson mwilson@ providencehealth.bc.ca
e-Mental Health	Creation of a web-based tool to assess the needs of patients, direct them to appropriate web-based resources, and provide psychiatry or psychology support if needed	In progress	VGH & UBC Hospital Foundation	Mental Health & Substance Use, Mental Health	Psychiatry	Jan Kozicky jan.kozicky@vch.ca
North Shore- Psychiatry	Establishment of non- urgent, rapid access to psychiatric consults in partnership with Vancouver Coastal Health; referral pathways	In progress	North Shore Division	Mental Health & Substance Use, Mental Health	Psychiatry	Chisato Ito cito@divisionsbc.ca
Richmond-Mental Health	Improved access to psychiatric care through the co-location of psychiatry with family practice	In progress	Richmond Division	Mental Health & Substance Use, Mental Health	Psychiatry	
Sunshine Coast Mental Health	Geriatric Mental Health; improved access to adult mental health care	ln progress	Sunshine Coast Division	Seniors, Mental Health	Psychiatry	Eleonora Molnar ele_molnar@ sunshine.net

#### VANCOUVER ISLAND HEALTH AUTHORITY PROJECTS (VIHA)

Shared Care Liaison: Nancy Falconer



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Salt Spring Island Partners in Care	Improving access to specialist care for residents on Salt Spring Island	In progress	Rural & Remote Division - Salt Spring Island	Cancer, Chronic Illness, Rural	Geriatric Medicine	Janine Gowan jgowans@divisionsbc.ca
Cowichan Partners in Care: Palliative 2.0 Project	Partners in Care Project to develop a system of integrating the multi- disciplinary palliative care team early in the patient's diagnosis of terminal cancer	In progress	Cowichan Valley Division	Cancer, End of Life	Palliative Medicine	Tiffiny Littman tlittmann@cvdfp.ca
South Island Partners in Care Phase 3	Facilitating opportunities for family physicians and specialists to collaborate on developing practical and sustainable solutions that improve patient care and their own professional satisfaction	In progress	South Island Division	Cancer, General Population, Maternity	Hema- tology & Oncology	Kathy llott kathy.ilott@sidfp.com
Nanaimo Wound Care Project	Improving care coordination and access to specialist consult for patients with chronic wounds	In progress	Nanaimo Division	Chronic Wound	Derma- tology	Laura Loudon loudon.laura@gmail.com
Cowichan Palliative Care Project	Address issues of coordination and partnership in care between GP's, SP's and health authority services for palliative care. 1. Pain & Symptom Management Clinic 2. Community Consultation Process on End-Of-Life 3. End-Of-Life Forum	Complete	Cowichan Valley Division	End of Life, Cancer	Palliative Medicine	
Cowichan GP & SP Collaboration	The Cowichan Partners in Care (CPIC) pilot project used a facilitated discussion process to foster relationship building between FPs and SPs to identify and address factors impacting physician work experience and satisfaction	Complete	Cowichan Valley Division	General Population	General Surgery	
SIDFP Partners in Care Phase II	To create an environment that encourages and supports relationship building and quality improvements through speciality focused working groups, networking opportunities and educational events (ortho, cardio, GI, plastics, neurology & RACE)	Complete	South Island Division	General Population	Ortho- pedics	

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
South Island Partners in Care Phase One	The aim of Phase One was to create an environment that encourages and supports the building of relationships between FP and Specialists and create opportunities for collaborative QI	Complete	South Island Division	General Population	Ortho- pedics	
Victoria Hospital Discharge Planning	Improve discharge planning and communication between hospital and community physicians transitioning the care of patients	Complete	Victoria Division	General Population	Hospital Medicine	
Victoria- Improving Transitions for Patients Moving In and Out of Hospital	Improve coordination of care between Hospitalists, GP's and community health services for frail seniors. Introduction of e-notification	Complete	Victoria Division	General Population	Hospital Medicine	
Campbell River Rapid Access General Surgery Clinic	To improve access to urgent, non-emergent general surgery and build on the success of the Enhanced Recovery After Surgery initiative by engaging GP's in pre and post surgical optimization	In progress	Campbell River Division	General Population	General Surgery	Allan Campbell acampbell@ divisionsbc.ca
Improving transitions to and from the Saanich Peninsula Hospital to the W'SÁNEÆ Community	To collaboratively develop and pilot improvements to discharge practices to improve continuity of care and culturally safe transitions for First Nations	In progress	South Island Division	General Population	Hospital Medicine	Michelle Ham michelle.ham@ sidfp.com
Victoria T ransitions in Care from Acute to Community Phase 3	Improving care continuity across acute-to-community transitions focused on direct provider to provider communication (secure texting), care planning for frequent users of the ER, and further pilot of GP patient summaries	In progress	Victoria Division	General Population	Hospital Medicine	Kristin Atwood katwood@divisionsbc.ca
Nanaimo Partners in Care Project	Improving communication, referral, and relationships between Family Physicians and Specialists (ERP's, Internal Medicine, Psychiatry and Maternity)	In progress	Nanaimo Division	General Population, Maternity, Mental Health & Substance Use	Psychiatry	

PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Victoria MHSU Project Phase 2	Enhancing access to MHSU support within primary care through learning series for GP's, spread of cognitive behavioural therapy group medical visits and team based care pilot for patients with substance use issue	In progress	Victoria Division	General Population, Mental Health & Substance Use	Psychiatry	Chrissy Tomori ctomori@divisionsbc.ca
Comox Valley Perinatal Partners in Care Phase 2	To implement a collaborative group maternity care pilot, and to enhance care for pregnant women experiencing mild to moderate mental health and substance use issues	In progress	Comox Valley Division	Maternity	Obstetrics & Gynecology	Jacquie Kinny jkinney@divisionsbc.ca
Comox Valley Perinatal Partners in Care Project	To develop a collaborative approach to perinatal care in order to ensure maternity patients have access to appropriate levels of prenatal and post natal care	Complete	Comox Valley Division	Maternity	Obstetrics & Gynecology	Jacquie Kinny jkinney@divisionsbc.ca
Comox EOI Maternity	Carry out engagement to inform phase 2 proposal going forward to SCC	Complete	Comox Valley Division	Maternity	Obstetrics & Gynecology	
Nanaimo Substance Use Project	Improved coordination of care and timely access to care for substance use patients	ln progress	Nanaimo Division	Mental Health & Substance Use	Psychiatry	Beccy Robson brobson@divisionsbc.ca
Victoria MHSU Project	The goal of the MHSU project is to improve access to treatment for patients with mild to moderate MHSU issues	Complete	Victoria Division	Mental Health & Substance Use	Psychiatry	Chrissy Tomori ctomori@divisionsbc.ca
Nanaimo- Transitions in Care from Acute to Residential Care	Map transition issues between Hospital and Residential Care	Complete	Nanaimo Division	Seniors	Geriatric Medicine	Beccy Robson brobson@divisionsbc.ca
Nanaimo- Development of Care and Transi- tion Pathways for Seniors	Develop informational materials to support improved discharge, engage providers in identification of key improvements	Complete	Nanaimo Division	Seniors, Frail Seniors	Hospital Medicine	
Nanaimo- Wound Care (EOI)	Engagement funds to further develop project specific to wound care	Complete	Nanaimo Division			
Campbell River MOU	Campbell River DoFP has received an MOU for initial Shared Care engagement	Complete				
Comox Valley MOU	To carry out engagement and scoping for possible SC projects	Complete	Comox Valley Division			

#### PROVINCIAL HEALTH AUTHORITY PROJECTS

Shared Care Liaisons: Margaret English, Nancy Falconer, Gary Sveinson



PROJECT TITLE	DESCRIPTION	STATUS	FUND HOLDING PARTNER	PATIENT POPULATION	MAIN SPECIALTY	PROJECT LEAD
Improved Specialist/GP Transitions for Heart Failure Patients	Improving communication and coordination of heart failure care during patients transition between primary care physician and their heart function clinic specialist	In progress	Cardiac Services BC	Complex Chronic Illness, Chronic Illness	Cardiology	
R & R Northern Gulf Islands MHSU	In development - telemental health	Complete	Rural & Remote Division - Northern Gulf Islands	Mental Health & Substance Use, Rural	Psychiatry	
Spread and Sustainability: Studies in Practice and Models for the Future	Develop a solution to embed sustainability in more projects and develop a solution to spread projects more effectively to other communities	In progress	Shared Care Central	General Population		Edoye Porbeni eporbeni@ divisionsbc.ca
Maternity Care Network in BC	To support local engagement and carry out an environmental scan and consultation with commuinties across BC to inform a coordinated and integrated approach to improving maternity care across BC	In progress	Shared Care Central	Maternity	Obstetrics & Gynecology	
Provincial Shared Care Strategy to Improving Maternity Care across BC	Support a coordinated and integrated approach to improving maternity care across BC	In progress	Shared Care Central	Maternity	Obstetrics & Gynecology	

